

# Personal Systems Reference

## Lenovo® Secure Managed Client Storage Array Appliance

- withdrawn
  - the centralized data repository for the Secure Managed Client (SMC) alternative client computing solution

January 2012 - Version 412



# **Lenovo® SMC Storage Array**



### Lenovo SMC Storage Array - Front

12 x 3.5" high capacity Hot-swap SATA disk drives 6, 9, and 12TB² raw storage capacities Hardware-based RAID 5 protection of storage data

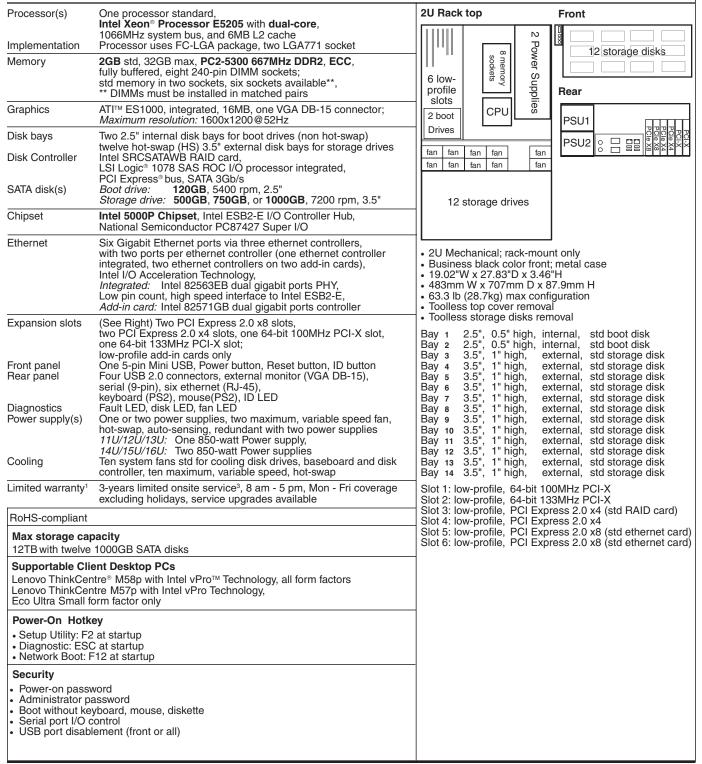


Lenovo SMC Storage Array - Rear

Supporting 6 gigabit ethernet ports (2 integrated, 4 provided by dual NIC PCIe add-in cards)
Redundant power supply on selected models

Name	Type- model	Slot x bay	Proc- essor(s)	GHz	Core	Memory s DIMMs		Boot disks	Storage disks	Disk controller	RAID*	Optical	Power supply(s)	Ethernet	Global	Avail date
SMC-SAN	8332-11U	6x14	1xE5205	1.86	2	2x1GB	667MHz	2x120GB <sup>2</sup>	12x500GB	SATA	1/5	None	1x850W	6xGB	Gbl Ju	un 09
SMC-SAN	8332-12U	6x14	1xE5205	1.86	2	2x1GB	667MHz	2x120GB	12x750GB	SATA	1/5	None	1x850W	6xGB	Gbl Ju	un 09
SMC-SAN	8332-13U	6x14	1xE5205	1.86	2	2x1GB	667MHz	2x120GB	12x1000GE	3 SATA	1/5	None	1x850W	6xGB	Gbl Ju	un 09
SMC-SAN	8332-14U	6x14	1xE5205	1.86	2	2x1GB	667MHz	2x120GB	12x500GB	SATA	1/5	None	2x850W	6xGB	Gbl Ju	un 09
SMC-SAN	8332-15U	6x14	1xE5205	1.86	2	2x1GB	667MHz	2x120GB	12x750GB	SATA	1/5	None	2x850W	6xGB	Gbl Ju	un 09
SMC-SAN	8332-16U	6x14	1xE5205	1.86	2	2x1GB	667MHz	2x120GB	12x1000GE	3 SATA	1/5	None	2x850W	6xGB	Gbl Ju	un 09

- \* Two boot disk drives in RAID8 1, twelve storage disk drives in RAID 5
  - Enterprise-class storage capabilities, supporting up to 12 terabytes of storage
  - Proven Intel® design quality and durability



#### Lenovo® Secure Managed Client - Software Offerings

#### Software Offerings - Required Software

#### **SMC Workgroup Client**

- User/Image Provisioning and Management
- Executive Dashboard
- Intel® vPro Management
- Storage Array Configuration and Management
   Optional Windows PC Management Functions
- One Licence per SMC Client

#### **SMC Workgroup Professional Client**

- All SMC Workgroup Client features PLUS
- Patch Management
- One Licence per SMC Client

#### **SMC Enterprise Client**

- All SMC Workgroup Professional Client features PLUS
- Port and Media Device Control
- Application white/blacklist
- Application blocking
- Spyware removal
- Network access control
- One Licence per SMC Client

#### Software Offerings - Add-on Software

#### **Lenovo Analytics Manager**

- Measure application performance and end-user response times on a company level
- The product is free to use on SMC and Lenovo PC clients
- Requires separate download and registration at www.serden.com/lenovo

#### Lenovo Power Analyzer

- Delivers central reports on overall power consumption of the ThinkCentre, ThinkPad or SMC device based
- Capture battery status for all users using a Lenovo ThinkPad.
- Free to use on SMC and Lenovo PC clients
- Requires a separate download and registration at www.serden.com/lenovo

#### InteractES® for ThinkVantage® Technologies Module

- Effective analysis of IT environment
- End-to-end including the client, server and the network
- Dynamic trend information
- Compatible with Lenovo and non-Lenovo products.
- One license per client

More information at www.serden.com/lenovo

#### StorTrends® - iTX Snapshot Assisted Replication Module

- Enable asyncronously replicate two or more Lenovo SMC Storage Array appliances over a Local Area Network or Wide Area Network

  One licence per storage array appliance

#### StorTrends - iTX Sync Replication Module

- Enable synchronous replication between two Lenovo Storage Arrays over a Local Area Network
- One licence is required per storage array appliance.

#### StorTrends - Kiosk/Pristine Boot Module

- Enable pristine image capability as well as a single image
- Help eliminate contamination of an IT managed images
- Resetting the users image to a pristine state everytime the SMC client is rebooted
- One licence per storage array appliance

#### **LANDesk® Application Virtualization Module**

- · Minimize the need for application patching
- Compatible with Lenovo and non-Lenovo products

More information at www.landesk.com/lenovo

For more information on Lenovo's alternative client computing, please visit: http://www.lenovo.com/acc

#### Lenovo® Secure Managed Client - Software Licenses

For more information see: http://www.lenovo.com/acc PMA = Purchase Maintenance Agreement **SMC Enterprise Client SMC Workgroup Client** SMC Enterprise Client Subscription SMC Workgroup Client Subscription SMC Enterprise Client 10-999 8336A04 SMC Enterprise Client 1000-4999 8336A05 SMC Workgroup Client 10-999 8336A00 SMC Enterprise Client 5000-19999 8336A06 SMC Workgroup Client 1000-4999 SMC Workgroup Client 5000-19999 8336A01 SMC Enterprise Client 20000+ 8336A07 8336A02 SMC Workgroup Client 20000+ 8336A03 SMC Enterprise Client Purchase\* SMC Workgroup Client Purchase\* SMC Enterprise Client 10-999 43N0519 SMC Enterprise Client 10-999 PMA SMC Enterprise Client 1000-4999 PMA SMC Enterprise Client 1000-4999 PMA SMC Workgroup Client 10-999 SMC Workgroup Client 10-999 PMA SMC Workgroup Client 1000-4999 SMC Workgroup Client 1000-4999 PMA 8336A16 43N0511 43N0521 8336A12 8336A17 43N0513 SMC Enterprise Client 1000-1999 PMA SMC Enterprise Client 5000-19999 PMA SMC Enterprise Client 20000+ 43N0523 8336A13 8336A18 SMC Workgroup Client 5000-19999 SMC Workgroup Client 5000-19999 PMA 43N0515 43N0525 8336A14 SMC Enterprise Client 20000+ PMA 8336A19 43N0517 SMC Workgroup Client 20000+ SMC Workgroup Client 20000+ PMA 8336A15 <u>Upgrade: SMC Workgroup Client to SMC Enterprise Client</u> **SMC Workgroup Professional Client** SMC Enterprise Client Subscription SMC Workgroup Professional Client Subscription SMC Enterprise Client 10-999 43N0507 SMC Enterprise Client 1000-4999 43N0508 8336A25 SMC Workgroup Professional Client 10-999 SMC Enterprise Client 5000-19999 43N0509 SMC Workgroup Professional Client 1000-4999 SMC Workgroup Professional Client 5000-19999 8336A26 SMC Enterprise Client 20000+ 43N0510 8336A27 SMC Workgroup Professional Client 20000+ SMC Enterprise Client Purchase\* 8336A28 43N0527 43N0528 43N0529 43N0530 SMC Workgroup Professional Client Purchase\* SMC Enterprise Client 10-999 SMC Enterprise Client 10-999 PMA SMC Enterprise Client 1000-4999 SMC Workgroup Professional Client 10-999 55Y2714 SMC Workgroup Professional Client 10-999 PMA 8336A29 SMC Enterprise Client 1000-4999 PMA SMC Workgroup Professional Client 1000-4999 SMC Workgroup Professional Client 1000-4999 PMA 55Y2715 SMC Enterprise Client 5000-19999 43N0531 8336A30 SMC Enterprise Client 5000-19999 PMA 43N0532 SMC Workgroup Professional Client 5000-19999 55Y2716 SMC Enterprise Client 20000+ 43N0533 SMC Workgroup Professional Client 5000-19999 PMA SMC Workgroup Professional Client 20000+ SMC Workgroup Professional Client 20000+ PMA 8336A31 SMC Enterprise Client 20000+ PMA 43N0534 55Y2717 8336A32 Add-on SMC Software Applications Plug-in Purchase StorTrends® - iTX Snapshot Assisted Replication Module 8336A34 StorTrends - iTX Sync Replication Module 8336A36 StorTrends - Kiosk/Pristine Boot 8336A37

<sup>\*</sup> If Purchase is selected, the corresponding Purchase Maintenance Agreement (PMA) part number must also be selected

### Lenovo® SMC Storage Array - ThinkPlus™ Services

## Partial list of Lenovo ThinkPlus Services for Lenovo SMC Storage Array

For more information see:

http://www.lenovo.com/services\_warranty/us/en/index.html

#### ThinkPlus service upgrade options7

LOR = Lenovo Onsite Repair

#### Lenovo SMC Storage Array with 3-year warranty

3-year LOR 24x7 4-hour response	55Y3321
4-year LOR 9x5 Next Business Day	55Y3319
4-year LOR 24x7 4-hour response	55Y3322
5-year LOR 9x5 Next Business Day	55Y3320
5-year LOR 24x7 4-hour response	55Y3323

#### ThinkPlus Priority Support for SMC customers

- 9x5 Next Business Day response Lenovo Onsite Repair
- 24x7 support with priority routing and advanced level technicians

#### Lenovo SMC Storage Array with 3-year warranty

3-year Priority Support		55Y3324
4-year Priority Support		55Y3325
5-year Priority Support		55Y3326

#### ThinkPlus Priority 4 Support for SMC customers

- 24x7 4-hour response Lenovo Onsite Repair
- 24x7 support with priority routing and advanced level technicians

#### Lenovo SMC Storage Array with 3-year warranty

5-year Priority 4 Support 55
------------------------------

**Availability:** All offers subject to availability. Lenovo reserves the right to alter product offerings and specifications at any time, without notice. Lenovo is not responsible for photographic or typographic errors.

**Warranty:** For a copy of applicable product warranties, write to: Warranty Information, 500 Park Offices Drive, RTP, NC, 27709, Attn: Dept ZPYA/B600. Lenovo makes no representation or warranty regarding third party products or services.

- Limited warranty: Support unrelated to a warranty issue may be subject to additional charges.
- <sup>2</sup> **Hard drive:** GB = billion bytes, TB = trillion bytes. Accessible capacity is less.
- <sup>3</sup> Systems with limited onsite service are designed to be repaired during the applicable warranty period primarily with customer-replaceable parts provided by Lenovo. Lenovo will only send a technician onsite to perform a repair if (a) remote telephone diagnosis and/or customer part replacement are unable to resolve the problem, or (b) the part is one of the few designated by Lenovo for onsite replacement. For a list of onsite replaceable parts, contact Lenovo. In the United States call 1-800-426-7378. Support unrelated to a warranty issue may be subject to additional charges.
- SATA/SAS: The system configuration supports the installation of either SATA or SAS disks. A configuration including both SATA and SAS disks is not supported.
- ThinkPlus Services: These services are available for machines normally used for business, professional, or trade purposes, rather than personal, family, or household purposes. Not all machine types and models are covered. Service period begins with the equipment date of purchase. Service must be purchased during the original limited product warranty period. Service levels are response time objectives and are not guarantees. If the machine problem turns out to be a Customer Replaceable Unit (CRU), a part will be express shipped to you for quick replacement. Onsite 24x7x2-hour service is not available in all locations. P&L means parts and labor. P/U means pick-up. See ThinkPlus terms and conditions for complete details and restrictions.

<sup>8</sup> RAID: Supported RAID levels for a system will vary from the stated capabilities of the RAID controller due to dependencies on the number and capacity of physical disks in the system and on customer requirements for performance, fault tolerance, or data redundancy.

RAID levels and requirements:

- RAID 0 (striping) provides increased performance by writing data across multiple drives.
- RAID 1 (mirroring) provides fault tolerance by writing the data on two drives.
- RAID 5 (striping with parity) uses distributed parity data to provide fault tolerance more efficiently than RAID 1. Requires three or more drives.
- RAID 6 (striped set with dual distributed parity) provides fault tolerance from two drive failures; array continues to operate with up to two failed drives. Requires four drives.
- RAID 10 (or RAID 1+0) combines
   RAID 1 and RAID 0 to create a stripe of mirrors that is fault tolerant while offering increased performance.

   Requires four drives.
- RAID 50 (or RAID 5+0) combines
   RAID 5 and RAID 0 to create block-level striping with distributed parity improving performance over RAID 5.

   Requires six drives.
- RAID 60 (or RAID 6+0) combines
   RAID 6 and RAID 0 to create block-level striping with distributed double
   parity improving performance over
   RAID 6. Requires eight drives.



This publication was developed for products and services offered in the United States. Lenovo may not offer the products, services or features discussed in this document in other countries. Lenovo may withdraw an offering at any time. Information is subject to change without notice. Consult your local representative for information on offerings available in your area.

Lenovo reserves the right to change specifications and other product information at any time without prior notice. Lenovo is not responsible for photographic or typographical errors. LENOVO PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow disclaimer of express or implied warranties in certain transactions; therefore this disclaimer may not apply to you.

Trademarks: Lenovo, the Lenovo logo, New World. New Thinking., Access Connections, Rescue and Recovery, ThinkCentre, ThinkPad, ThinkServer, ThinkStation, ThinkVantage, and ThinkVision are trademarks of Lenovo. Microsoft, Windows, and Vista are registered trademarks of Microsoft Corporation. Intel, the Intel logo, Intel Inside logo, Intel Core and Core Inside are trademarks of Intel Corporation in the US and other countries. Other company, product, or service names may be trademarks or service marks of others.

Visit www.lenovo.com/safecomputing periodically for the latest information on safe and effective computing.

Visit www.lenovo.com/psref for the latest version of Personal Systems Reference.

© Lenovo, 2009. All rights reserved.

Lenovo 1009 Think Place Morrisville, NC 27560 U.S.A.

January 2012 sanbook.pdf